



ADDITIONAL / TO FOLLOW AGENDA ITEMS

This is a supplement to the original agenda and includes reports that are additional to the original agenda or which were marked 'to follow'.

NOTTINGHAM CITY COUNCIL HEALTH AND WELLBEING BOARD

Date: Wednesday, 31 January 2018

Time: 2.00 pm

Place: Ground Floor Committee Room - Loxley House, Station Street, Nottingham, NG2 3NG

Governance Officer: Jane Garrard **Direct Dial:** 0115 8764315

AGENDA

Pages

b Healthwatch Nottingham

3 - 4

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Health and Wellbeing Board Update – January 2018

Joint Strategic Needs Assessment (JSNA) reports

Healthwatch attended the JSNA steering group meeting on 12th December and inputted into the proposal to streamline the JSNA process which included the work plan, agenda, terms of reference and layout of the webpages.

We continue to review JSNA Project Initiation Documents and Chapters and input to these where we can.

Enter and View Programme

The Enter and View schedule continues in Nottingham City. Our commitment to visit a different home every quarter is ongoing. We are holding an Enter and Review meeting at the end of January to refine our processes and plan our visits for 2018.

Our Enter and Views visits are both planned and responsive, the former being organised around statutory information and the latter informed by intelligence from our involvement in Nottingham city QUIF meetings. Recently we have been invited to revisit a home we visited to previously and planning for this return visit is ongoing.

The Enter and View team has work across both the City and County areas and are assisted by our Healthwatch Enter and View Volunteers. We are interviewing some prospective new E&V volunteers this month to add to our available pool.

A copy of these reports can be down loaded from our website, visit www.healthwatchnottingham.co.uk/reports

Talk To us Points

We continue to deliver our public facing Talk to us points at the Joint Service Centres and an additional venues such as Emmanuel House (for the homeless). At these venues we gather a range of health and social care experiences from a wide cross section of the public. In two months we have run 11 Talk to us sessions and spoken with 154 people and gathered 123 experiences which has informed our work.

We are currently working in conjunction with Nottingham City Council Community Cohesion team and the 'Nottingham Together' initiative in order to actively target 'seldom heard' and emerging communities. We have an inclusive Healthwatch Communication and Engagement Strategy which informs all our engagement activity.

Over the last quarter we have recruited some new volunteers to help us broaden the scope and delivery of Talk to us sessions across the wider City area.

Question of the Month (QOTM)

We are in the process of writing a report that will reflect information from our previous three Sustainability and Transformation Plan (STP) related QOTM's. These three consecutive QOTM's were designed to elicit the public's awareness of the STP, technology enabled care and where individuals seek help and advice in terms of their health and lifestyle. This aggregate report will be written to reflect feedback from all three STP related QOTM areas and will be published in January 2018.

In January and February we are taking out a QOTM around missed appointments. This QOTM has been designed to elicit information from the public about any appointments they may have missed within the last 12 months and how they think this might be preventable in the future. From this we will write a short report with recommendations for providers.

In March and April we are planning to deliver a question around Mental Health.

Safeguarding Survey

We have commenced a piece of work in conjunction with both Nottingham and Nottinghamshire Safeguarding Boards to help ascertain the public's awareness of safeguarding. This will entail taking out a short survey to various groups and forums across the City and County areas. From this engagement work we will write report which will help inform where safeguarding resources should be targeted in order to help raise awareness of safeguarding and how to report any associated concerns.

Merger of Healthwatch Nottingham and Healthwatch Nottinghamshire

Nottingham City Council and Nottinghamshire County Council have agreed that, for reasons of economy, efficiency and effectiveness, and to better reflect the emerging changes to the delivery of health services across the City and County, the two Healthwatch should merge by April 2018. Staff also believe that this will enable the new Healthwatch organisation to have a greater impact to the benefit of all the citizens whom we serve.

Both Healthwatch organisations continue to work from joint premises at the Arnold Business Centre, Brookfield road, Arnold, Nottingham. All team members are operationally aligned (in terms of their day to day) pending full structural alignment in April 2018.

Both Boards have now met together on a number of formal and informal occasions and they are keen to see a successful combined Healthwatch. There are a few outstanding issues such as contract length which remain to be resolved but we are assured by both the City and County officers that an agreeable resolution can be found and we look forward to completing the merger within the timetable.

Martin Gawith
Chair
Healthwatch Nottingham

Tracy Lack
Interim Chief Executive
Healthwatch Nottingham